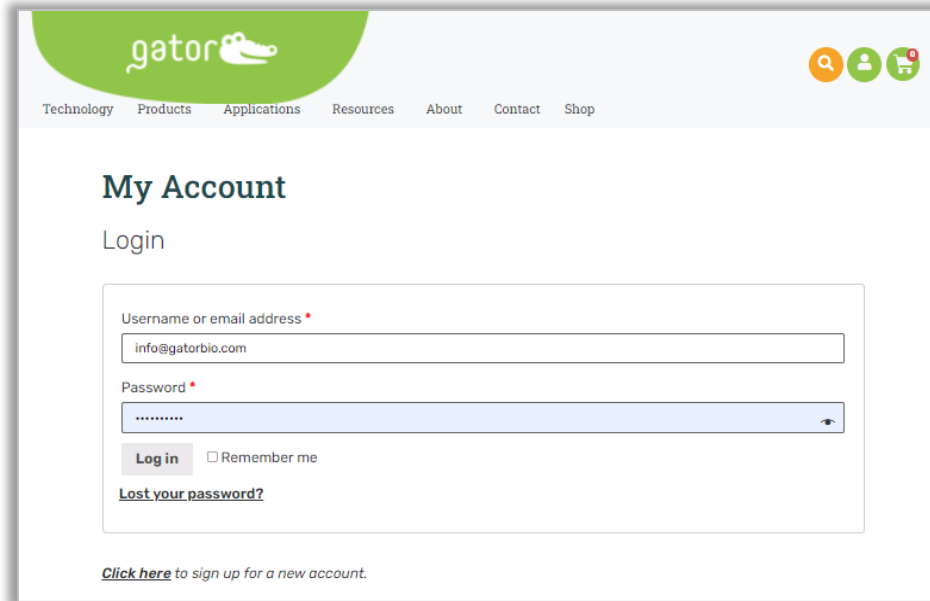
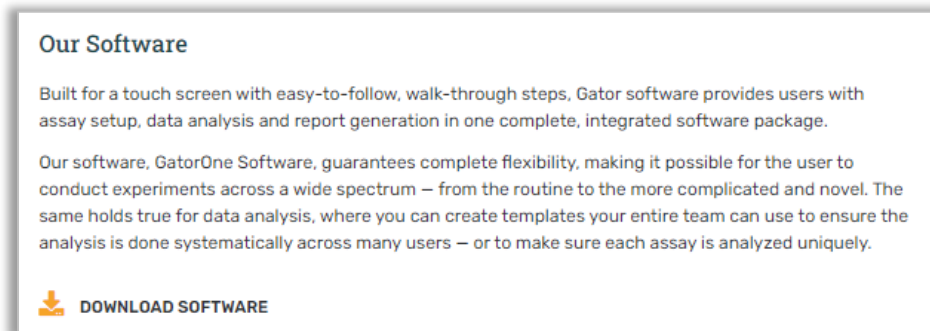


1.0 UPGRADE INSTRUCTIONS

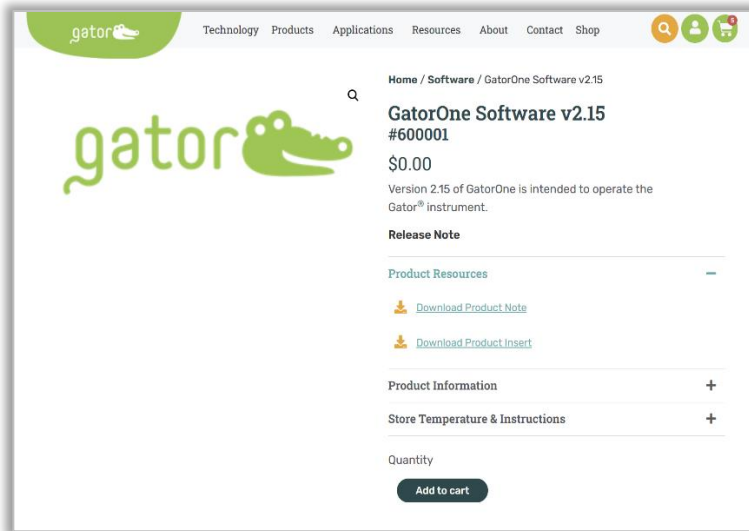
- 1.1 Please go to **www.gatorbio.com** and go to upper right. Click on 'My Account'. Then, login to the portal with valid username (email) and password.



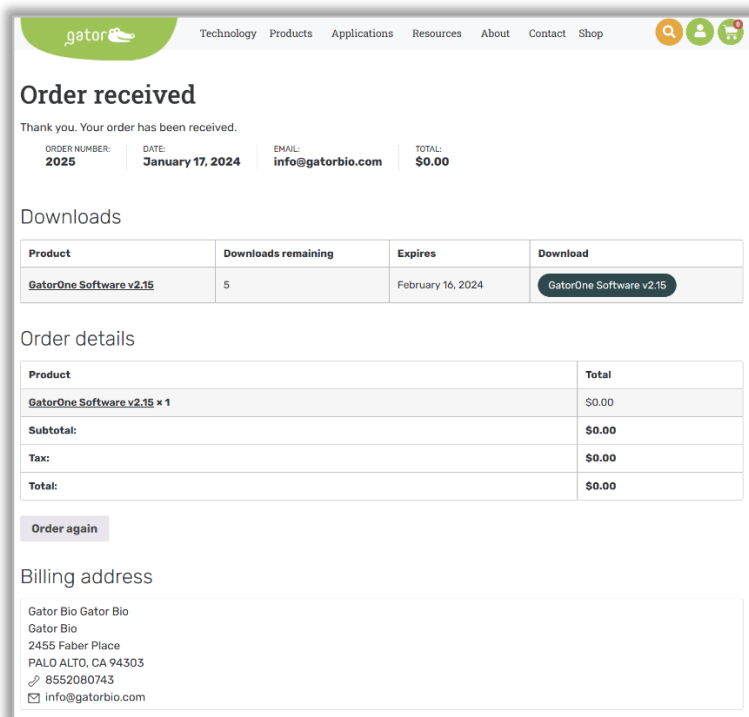
- 1.2 Go to Products tab, click "Software" and then click "DOWNLOAD SOFTWARE".



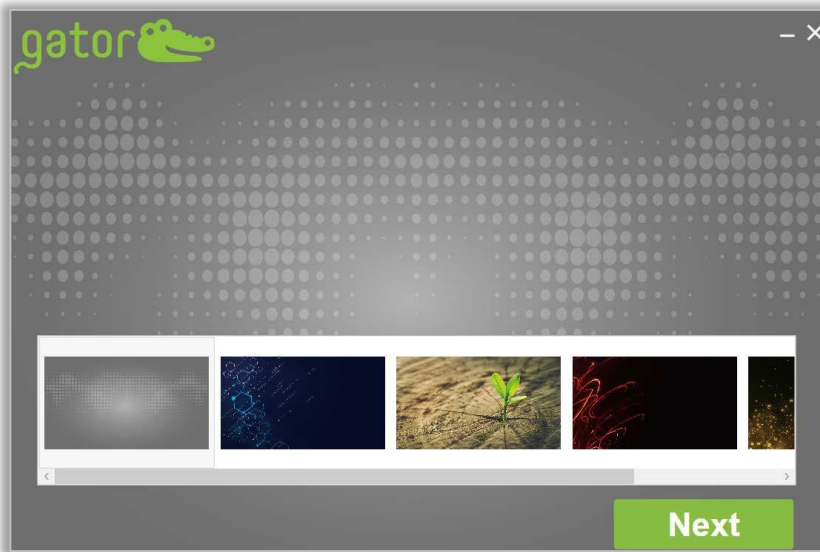
- 1.3 Click "Add to Cart" and go to your cart on upper right to checkout.



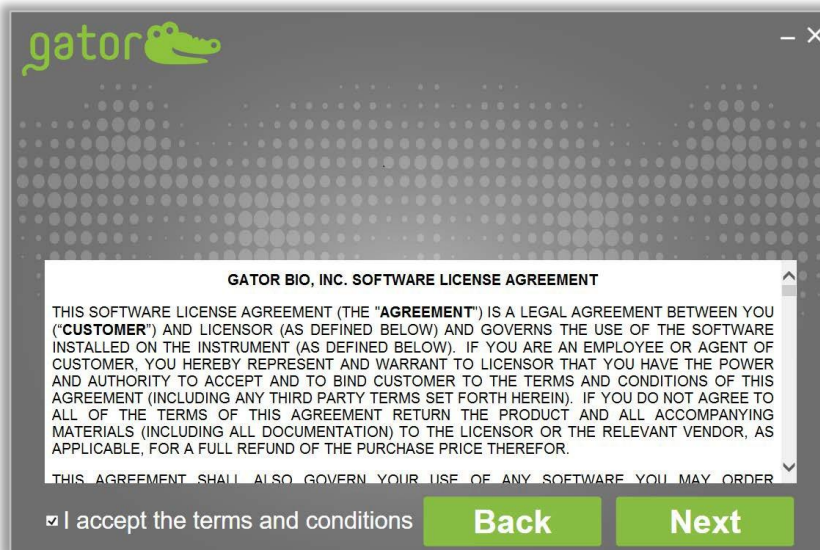
- 1.4 Fulfill the order information and place the order. You will see the Order received and download the software. Please note: per order allows 5 downloads within a month.



- 1.5 Please move the .exe file into the D Drive on the computer attached to the Gator instrument.
- 1.6 Ensure that GatorOne software is closed and then double-click the .exe to start the upgrade process
- 1.7 Select one of the five color themes for the software and then click Next.



- 1.8 Read through the Software License Agreement and check the box to agree. Click Next.

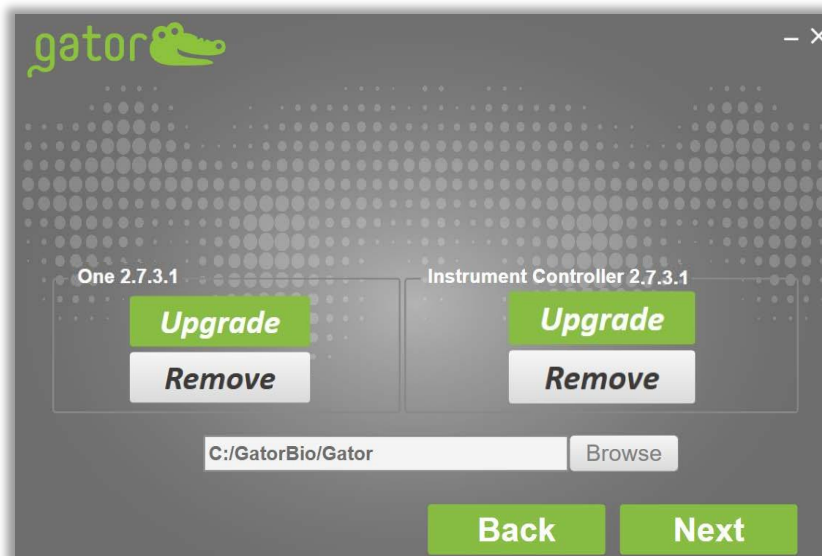


- 1.9 Choose the **right Gator Model** from the drop-down list on the bottom left to upgrade or install GatorOne Software. If user is upgrading current software,

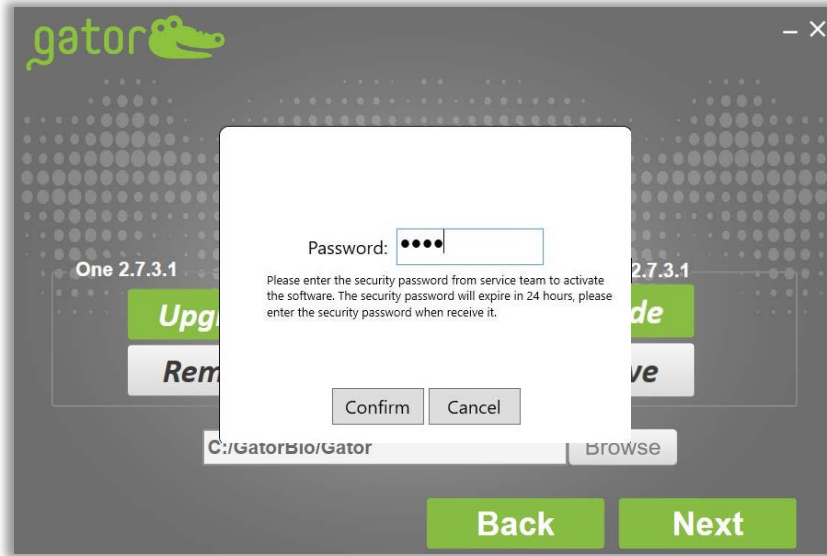
the Serial Number will be present in this box. (If user is attempting to install the software on a computer for the first time, you will need to obtain a serial number from our Service Department. Please email support@gatorbio.com for help in obtaining a Serial Number.) When Serial Number is filled in, click Next.



1.10 The default setting is to Upgrade both GatorOne and GatorController. Leave these defaults and click Next.



1.11 For additional software licenses, enter the 4-digit daily security password from support team at support@gatorbio.com to activate the software license. The security password will expire in 24 hours, please enter the security password when receive it. Enter it and click "Confirm" to activate the Software. Software upgrade may take several minutes.



1.12 Upon completion, screen will change. Click Finish to close the application

